



November 2016 Tech Tips

Version update

The most current version of Church Windows is Version 19.16.1. Service Release One was released on 10/20/2016. An email was sent to the address on file for your church indicating that SR1 is now available to install. If you did not receive the email, then please call and make sure we have your current email address. You can download and install SR1 from our website on our [Download Current Updates](#) page. There you can also find the *Installation Instructions*, *What's New* and the *Download* link to download and install SR1.

We are no longer mailing CDs for updates or service releases. If your church needs an actual CD rather than a download link, then please contact us and we can send out a CD.

End-of-Year Resources

The end is near. With the End-of-Year comes an increase in support calls in January. Due to this increase, we have extended January hours. Also, we have many resources on our website to help you move into the new year in Church Windows.

January extended hours - EST

9am – 8pm Mon – Thurs

9am – 5pm Fri

10am – 1pm Sat

Need help running giving statements? Reassigning giver numbers? Entering new pledges? Changing your accounting chart of accounts? Entering a new budget? Running W-2s?

[New Year Prep & Help page](#)



To the Cloud!

Did you know Church Windows offers a cloud version of the program? Take a look at some of the benefits of going to the cloud.

Use Church Windows Anytime

Church Windows Web is a way for churches whose employees frequently access and update Church Windows to have secured, 24/7 access to church data from any computer or portable device that has Internet access.

Apple and Mobile Device Friendly!

Use Church Windows from MACs, MACBooks, iPads, Android tablets, iPhones, and Android Smartphones!

Same Full-Featured, Powerful Software

Church Windows Web contains the same screens, functions, and reports currently enjoyed by more than 12,000 churches. There's little new to learn.

Absolutely Secure: Anything Less Is Not Worth The Risk

Church Windows Web uses technology such that no actual data is transferred back and forth across the Internet. Church Windows Web is extremely secure. We would simply not risk our decades-established reputation of trust on anything less than absolute safety.

USER & FUNCTIONALITY ADVANTAGES

- Employees and Volunteers can access Church Windows from almost anywhere.
- Always have the most up-to-date Church Windows version. Never have to install updates!
- Access the same, experienced Church Windows Support Team you're used to working with.
- You're using the same Church Windows - no learning curve. It's the same proven software including decades of continuous enhancements.
- Monthly service fee includes your regular Church Windows Update & Support!

HARDWARE & DATA ADVANTAGES:

- Disaster-proof, since program and data are hosted off-site.



- Program and short-term data backups are constantly, automatically made in multiple secure locations.
- Easy, quick data restore of recent data, should you ever need.
- Reduced hardware & network costs.
- Individual computers do not need to be high-end machines. You just need Internet access.
- Apple computers or a mix of Windows and Apple products work great with Church Windows Web.

For more information and system requirements, visit our [Church Windows Web](#) page.

Backing up

Remember to regularly make backups of your data. Back up often to prevent possibly having to re-enter data! You can perform this function yourself, and it only takes seconds.

Don't depend on someone else. A secondary backup never hurts.

[More information regarding backing up your data can be found here](#)

